

Position: Receptionist Salary: \$9.00 - \$11.00 hr.

Schedule: 11:30 a.m. – 4:30 p.m. Monday – Friday.

Closing Date: February 16, 2007 at 4:30 p.m.

GENERAL PURPOSE

Under general supervision of the City Recorder/Finance Director, this employee will be responsible for answering phones, helping customers, and other essential functions.

ESSENTIAL FUNCTIONS

- 1. Courteously and in a timely manner, answers phones, greets and screens visitors. Makes appropriate referrals.
- 2. Accurately types letters, reports, and minutes.
- 3. Accurately maintains various files in city offices.
- 4. Places phone calls in a courteously and timely manner.
- 5. Receives complaints from residents and relays messages in a timely manner.
- 6. Sells dog licenses according to procedure and attends dog clinic to sell licenses.
- 7. Assists with signing up new utility customers for service and explains billing process in a courteous, friendly manner.
- 8. Accurately files customer utility agreements.
- 9. Collects bail on each citation referred to the Salem City Court.
- 10. Assists with signing people up for traffic school.
- 11. Schedules reservations for Knoll Park, pavilions and Community Center.
- 12. Maintains accurate files in record room.
- 13. Does letters as needed.
- 14. Assists in issuing Building Permits, filing permits, scheduling inspections, etc.
- 15. Schedules building inspections.
- 16. Accurately receipts money for deposit.
- 17. Is governed by Salem City Personnel Policy.
- 18. Must be willing to attend all safety and other city employee meetings as needed.

POSITION QUALIFICATIONS

- 1. Education and Experience. Graduation from standard senior high school or equivalent, and have some experience.
- 2. Necessary Knowledge, Skills, and Abilities. Knowledge of computer operations, including a working knowledge of spreadsheets and word processing; Ability to maintain effective working relationships with employees, other agencies and the public; ability to think and act independently; ability to work under pressure; ability to communicate effectively, verbally and in writing.

Note: This position may turn into a full-time benefited position in the near future.