

Position: Part Time Receptionist/Office Clerk Salary: \$10.56 - \$13.34 hr. (Scale 14 - 24)

Schedule: 12:30 p.m. - 5:00 p.m. Monday - Thursday

& every other Friday 8:00 a.m. to noon Closing

Date: April 30th or until filled.

Application may be picked up at the City Office (30 West 100 South) or <u>www.salemcity.org</u> and must be turned in at the City Office (Mon – Thur 7:30 a.m. – 5:30 p.m. and 12:00 noon Friday).

GENERAL PURPOSE

Under general supervision of the City Recreation Director, this employee will be responsible for answering phones, helping customers, receipting money and other essential functions.

ESSENTIAL FUNCTIONS

- 1. Courteously and in a timely manner, answers phones, greets and screens visitors. Makes appropriate referrals.
- 2. Accurately types letters, reports, and minutes.
- 3. Accurately maintains various files in recreation office.
- 4. Places phone calls in a courteously and timely manner.
- 5. Receives complaints from residents and relays messages in a timely manner.
- 6. Assists with signups for all recreation programs.
- 7. Accurately files customer payments and forms.
- 8. Maintains accurate files in computer and hard copy files.
- 9. Accurately receipts money for daily deposits.
- 10. On occasions, will be required to cover vacations (working a full day 9 hours & Fridays).
- 11. On occasions, closing and securing recreation office.
- 12. Must be willing to attend all safety and other city employee meetings as needed.
- 13. Is friendly and enjoys dealing with the public.
- 14. Has a vision of helping the youth of our community.
- 15. Arrive to work in a timely manner.

POSITION QUALIFICATIONS

- 1. Education and Experience, Graduation from standard senior high school or equivalent, and have some experience.
- 2. Necessary Knowledge, Skills, and Abilities. Knowledge of computer operations, including a working knowledge of spreadsheets and word processing; Ability to maintain effective working relationships with employees, other agencies and the public; ability to think and act independently; ability to work under pressure; ability to communicate effectively, verbally and in writing, knowledge of balancing cash receipts.